London Drugs eCommerce Customer Satisfaction Survey Terms and Conditions

Official Rules

London Drugs “London Drugs eCommerce Customer Satisfaction Survey” – Official Rules

1. To enter: visit one of the following 5 London Drugs at our Order Pick Up location. There will be signage showing a number and QR code to submit your feedback. Submit your feedback and you will automatically be entered.

Eligible stores:

Granville & Georgia
710 Granville St. Vancouver BC

Spall Plaza
1950 Harvey Avenue, Kelowna BC

Coquitlam Centre
2929 Barnet Highway, Coquitlam BC

Harris Green
911 Yates Street, Victoria BC

Centre Village Mall
1240 2A Avenue N, Lethbridge AB

2. Contest is open to all residents of British Columbia and Alberta who, as of the date the prize draw is made: (i) have not won a London Drugs contest in the year prior to the draw date; (ii) have reached the age of majority in the province in which they reside as of the date the prize draw is made; (iii) are not employees of London Drugs, their respective advertising and promotional agencies, the independent judging organization (if any), or any family member living with any such employee.

3. No purchase necessary. Limit one (1) entry per person per day per store. London Drugs is not responsible for entries that become lost or misdirected. All entries become the property of London Drugs Limited and will not be returned.

4. The winner will be randomly chosen within 3 days after the end of each month in Vancouver, British Columbia, from all eligible entries received per contest. To win, selected entrants must

correctly answer a skill-testing mathematical question and must sign London Drug's declaration and release confirming compliance with the contest rules and acceptance of the prize(s) as awarded, releasing London Drugs from liability in association with the contest and prize and consenting to the use of their name, photograph, voice and statements for promotional and publicity purposes.

5. There will be one (1) prize per month of a London Drugs Gift Card with a total value of $100. See details and contest date below. Prize must be accepted as awarded, is non-transferable and no substitutions are permitted. Prize will be awarded at the closest London Drugs location to contest winner.

Prizes: The awarded prizes will be $100 London Drugs Gift Cards.

Contest dates – November 1, 2018 to December 31, 2018

Draw date – within three days of the end of the month

6. Only one prize may be won by any one person and household. In the event that any selected entrant incorrectly answers the skill-testing question or is otherwise unwilling or unable to comply in full with these rules, a new entry will be drawn.

7. Selected winner will be contacted by phone or text on the phone number they enter in the survey. No correspondence will be entered into except with selected entrants. If the winner does not respond then s/he will be notified for the second time, 2 (two) days after the first notification. If the winner still does not respond within 2 days of the second notification, a new winner will be chosen in the same manner until a winner is successfully contacted.

8. The chances of winning a prize will depend on the number of eligible entries received. Decisions of the judges in respect of all aspects of this contest including, but not limited to, eligibility of entries and correctness of answers given to the skill-testing question, are final.

9. London Drugs and their respective advertising and promotional agencies, the independent judging organization, and their respective agents are not liable to an entrant in any manner relating to the contest or the awarding and use of the prize(s).

10. This contest is subject to all federal, provincial, and municipal laws and regulations. By entering the entrant consents to the collection of all personal information included on their entry and agrees to the use and disclosure of such information by and between London Drugs, an independent judging organization and their agents. The winner(s) also agrees to the collection, use and disclosure of their name, entry, photographs, voice and statements for London Drugs' publicity purposes without further

compensation. All personal information collected from entrants will be used only for the purposes of administering the contest and for marketing and promotional purposes as contemplated by these rules; under no circumstances will any personal information be sold or rented to third parties. All personal information collected by London Drugs will be kept in accordance with the privacy policy of London Drugs, which can be viewed at www.londondrugs.com, and in accordance with all applicable privacy laws.

11. The right is reserved by London Drugs to terminate this contest, in whole or in part, and/or modify, amend or suspend the contest, and/or these rules in any way, should any cause beyond the reasonable control of London Drugs or its agents affect the proper administration thereof.